

Minutes of the review meeting on CCTNS Project held under the chairmanship of IGP (CID) on 19th March, 2015 in his chamber, Police Headquarters, Meghalaya

The following members were present in the meeting:

1. Shri H. Marbaniang, IGP (CID), Meghalaya, Shillong – in Chair
2. Shri D.N. Jyrwa, SP (SCRB), Meghalaya, Shillong
3. Shri Chanchal Mukherjee, GM-ER, CMC Ltd., SI, CCTNS Project
4. Shri K Ramanathan, RSBUH-SI, CMC Ltd., SI, CCTNS Project
5. Shri Sanjay Mishra, RSBUH-CS, CMC Ltd., SI, CCTNS Project
6. Shri Onkar Swamy, ITES, CMC Ltd., SI, CCTNS Project
7. Shri Samir Pradhan, Project Manager, System Integrator for CCTNS Project, Meghalaya, Shillong
8. Shri Arif Anwar, System Integrator for CCTNS Project, Meghalaya, Shillong
9. Shri Akhilesh kumar, System Integrator for CCTNS Project, Meghalaya, Shillong
10. Shri Santanu Saikia, Project Manager, SPMU for CCTNS Project, Meghalaya, Shillong
11. Saurav Raj, SPMU for CCTNS Project, Meghalaya, Shillong

At the Outset, Inspector General of Police (CID), Shillong welcomed all the members present in the meeting.

Discussion and Decision taken as follows:-

1. **On 6 Additional modules:** SP (SCRB) requested GM, CMC to start the discussion as per the agenda of SI and State police.

GM, CMC mentioned that the project has been running for a long period as completion of the same will take more time for which he feels the project should meet the objective as early as possible.

He sought clarification on the success of the software acceptance of 12 nos of modules for which SPMU informed that acceptance of designing and coding for 6 modules have been successfully carried out. They are however, subject to incorporation of any changes during the practical use of these modules.

2. **On Citizen Portal (CP):** SPMU informed that SI is still on the back foot in case of developing of Citizen Portal. The base product is done by WIPRO. The portal is to be tested on 2.4.7 version. During July 2014, around 80 points for modification in the CP had been advised, but yet to be completed. SI representative clarified that till now 72 nos of the 80 points as suggested by SPMU have been incorporated into the portal. However, it was suggested that, with such modifications, the CP may not be launched for the public domain with immediate effect.

On the functionality of the CP, SPMU informed that testing of functionality of the CP was done on 18-03-2015. It was observed that during the 'test' as carried out by Sub-Inspector S.K.Thapa, SI, MLP, it was reported that the registration of 'case' was not confirmed.

Shri. Arif anwar, SI informed that a few cosmetic changes are to be incorporated for the successful registration of any case/ complaint by any citizen. GM, CMC assured that the CP will be completed in all respects by 26th March 2015.

(Action: SI)

3. SPMU brought to the notice of the members that formats for 8 services of Citizen Portal are not yet incorporated into the CP. GM, CMC asked for the details and contents of the exact format. Chairman wanted clarification on who will be responsible to provide the required formats. SP (SCRB) informed that there are no prescribed basic formats for different services. Presently few formats are used by EKH having availability of one or two fields in the system. SI representative further informed that existing system have some formats which can be developed.

SP (SCRB) clarified that such existing formats as practised by Meghalaya police be given to SI for necessary development.

(Action: State / SI)

4. **CAS Customization:-** SI informed that work on CAS customization has been completed and requested that state/SPMU to provide dates for presentation. UAT for CAS customization will be closed by 31st March, 2015.
5. As the current CAS version does not allowed FIR entry without connectivity to the server is available. SI requested state/SPMU to allow CMC team to get the machine shifted to nearby place where connectivity is available and first FIR to be entered and sync to the server. After machine will be return to the Police Station for offline FIR entry. This will help SI to complete the Go-Live even in PS where connectivity is not available. This practice has already been implemented at Chattisgarh. SPMU and State will approve after discussion.
6. **On FIR:** In matters relating to stoppage of FIR registration at PS for which works of digitization cannot be carried out, SI informed that complexity is arising since pending cases of 2014 are not being able to be registered into the system.
SPMU informed that that problem has been intimated to CAS Help Desk, New Delhi earlier. Till date 15 call logs are pending with NCRB. Response from BCR is awaited.
GM, CMC further mentioned that representative of NCRB may be requested to come to Meghalaya to sort out the problems on FIR registration. It is further pointed out that with the release of CAS version 4.0 the problem is expected to be sorted out.
7. **On Migration Tool:** SP (SCRB) informed that same is still unsuccessful due to data loss when migrated. The tool is still under testing phase. SI have been instructed to complete this exercise
8. **On Domain Expert:** SP (SCRB) brought to the notice of SI, the MHA advisory regarding engaging a domain expert for improving the quality of digitization. GM, CMC did not approve with the suggestion of engaging a domain expert and he requested the State to select dedicated & knowledgeable police personnel who can check and test the quality of data digitization and a report may be asked on the veracity of works done by SI. SP, SCRБ pointed out that this instruction has been communicated by MHA, hence the same needs further discussion. Chairman assured that decision will be taken in this regard.
9. Regarding migration of Non-FIR, it was brought to the notice of the members that tool is not available for Meghalaya and viewing of the digitized data to be discussed by the team.
(Action: SI / State / SPMU)
10. In connection with VSAT, SP (SCRБ) informed that the work is put on hold as per the instruction of MHA.
11. Regarding declaring of O&M, SPMU informed that as per the agreement clause no 2.6 (2) (page 39), 85% works must be completed in all respects. GM, CMC therefore requested the State to declare O&M at the earliest. In this connection, SP (SCRБ) intimated that State is awaiting reply from NCRB / MHA.
12. In connection with undoing of configuration for newly replaced modem by BSNL, SI proposed that modem may be brought from site and be handed over to SI for configuration.
13. **On Training:** In Connection with the fictitious utility found during the On-line test of trainees, GM, CMC directed SI to resolve the problem urgently and ensure that state and SPMU is satisfied with the solution.
(Action: SI)

14. SPMU pointed out that the trainers provided by SI are often found to be either absent or coming late, during the scheduled time/ period of the training conducted to the trainees by SI.

GM, CMC informed that due to non-payment of their bill for the past one year, they are not able to give payment to their vendor on contract for conducting training. This has resulted in the shortage in instructors engaged by SI. The Chairman did not accepted and Training Head was asked to look into the matter and ensure quality and discipline trainers.

(Action: SI)

15. **On Payment:** SP (SCRB) informed that MHA has changed the system of payment for CCTNS project the sanction goes to the Govt. and not directly to Meghalaya – MPITS Account, directly as done earlier. This has resulted in delay of payment as the fund is routed through the state Govt. treasury to the above head accordingly.

16. In connection with engaging Hand Holding staff, SP (SCRB) informed that HH staff is not required to be engaged for the time being. They may however be required with effect from 1st April 2015.

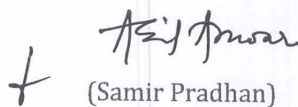
17. On the delivery of DG set, SI informed that the machine would be delivered at Guwahati by 28-03-2015.

18. In conclusion, Chairman called upon all the members to have a clear view on the vital issues of the project and same should be resolved working as ‘one team’ for the successful completion/ Go-live of the project.

The meeting concluded with vote of thanks from the chair.



(D.N. Jyrwa)
Superintendent of Police, SCR
Meghalaya, Shillong



(Samir Pradhan)
System Integrator for CCTNS Project
Meghalaya
(CMC Ltd)

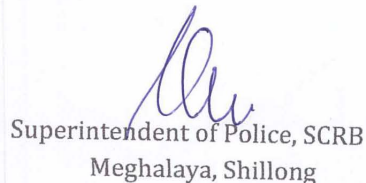


for (Shantanu Saikia)
SPMU for CCTNS Project
Meghalaya
(TCIL)

Memo No.S-290/Monthly CCTNS/Review Meeting/2010-15/332-334 Dated Shillong the 28th May, 2015.

Copy to :-

1. The Inspector General of Police (CID), Meghalaya, Shillong for favour of information.
2. Shri Samir Pradhan, Project Manager System Integrator for CCTNS Project, Meghalaya, Shillong for information and necessary action.
3. Shri Shantanu Saikia, Project Manager SPMU for CCTNS Project, Meghalaya, Shillong for information and necessary action.



Superintendent of Police, SCR
Meghalaya, Shillong